

# Testing and Quality Assurance Organization SharePoint Portal

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## Situation

- Our client, a testing and quality assurance organization, was making an organizational investment in Microsoft SharePoint technologies to enhance the collaboration between its project team members and clients when delivering testing services
- The client needed to develop a standard approach to use across all of their projects to standardize the overall project management approach used to deliver services to their clients
- One project in particular called for an externally available project portal to manage and communicate status and client documents and information

## Solution

- The client engaged Pariveda Solutions to establish an external-facing project portal site using Microsoft SharePoint
- Pariveda team members developed and delivered materials to train site users how to use the newly project portal
- A site template was developed that can be used by the client to establish and manage additional external-facing SharePoint project sites in the near future
- An overall external SharePoint site structure was established to frame the consistent organization-wide deployment of SharePoint solutions

## Benefits

- The new SharePoint portal enhances the value-added services that are being provided through existing project delivery
- The client now has an extensible site structure that can be used to drive similar value to other client-facing projects across the business
- This effort serves as the first step in the company's organizational plan to leverage SharePoint and other Microsoft technologies, both internally and externally